

# WARRANTY



## General Policy

This warranty applies to the original equipment owner and is not transferable. Seresco Inc. warrants as set forth and for the time periods shown below that it will furnish, through a Seresco Inc. authorized installing contractor or service organization, a new or rebuilt part for a part which has failed because of defect in workmanship or material. Seresco Inc. reserves the right to apply handling and inspection charges in the case of parts or equipment improperly returned as defective whether under warranty or not.

## Warranty Registration and Start-up Report

Warranty is void unless upon start-up of the unit the "Warranty Registration and Start-up Report" is completed and sent to the factory within one week of initial start-up. This report will also register the compressor warranty with the compressor manufacturer.

## Labor Warranty

During the first 90 days from initial start-up and subject to prior approval from the factory Seresco Inc. will provide and/or reimburse the required labor, materials, and shipping costs incurred in the replacement or repairing of a defective part.

## Parts Warranty

If any part supplied by Seresco Inc. fails because of a defect in workmanship or material until completion of the 24th month from date of shipment, Seresco Inc. will furnish a new or rebuilt part F.O.B. factory. No reimbursement will be made for expenses incurred in making field adjustments or replacements unless specifically approved in writing beforehand by Seresco Inc.

## Applicability

This warranty is applicable only to products that are purchased and installed in the United States and Canada. This warranty is NOT applicable to:

1. Products that have become defective or damaged as a result of the use of a contaminated water circuit or operation at abnormal water temperatures and/or flow rates.
2. Parts that wear out due to normal usage, such as air filters, belts and fuses. Refrigerant lost during the parts warranty will be reimbursed in accordance to the current market price of refrigerant at the time of repair. Seresco Inc. will not be responsible for refrigerant lost from the system due to improperly installed contractor piping to the remote outdoor air cooled condenser.
3. Refrigerant coils that corrode due to improperly balanced pool chemistry or corrosive air quality.
4. Components that have been relocated from their original placement at the factory.
5. Any portion of the system not supplied by Seresco Inc.
6. Products on which the model and/or serial number plates have been removed or defaced.
7. Products which have become defective or damaged as a result of unauthorized opening of refrigeration circuit, improper wiring, electrical supply characteristics, poor maintenance, accidents, transportation, misuse, abuse, fire, flood, alteration and/or misapplication of the product.
8. Products not installed, operated and maintained as per Seresco Inc. Owner's Manual.
9. Products on which payment is in default.

## Transportation Costs

After the initial 90-day warranty period has expired, charges covering transportation of the defective part to Seresco Inc. from the customer site and replacement part(s) from Seresco Inc. to the customer site are not covered by this warranty.

# WARRANTY



## Limitations

This warranty is given in lieu of all other warranties. Anything in the warranty notwithstanding, any implied warranties of fitness for particular purpose and merchantability shall be limited to the duration of the express warranty. Manufacturer expressly disclaims and excludes any liability for consequential or incidental damage for breach of any express or implied warranty.

Where a jurisdiction does not allow limitations or exclusions in a warranty, the foregoing limitations and exclusions shall not apply to the extent of the legislation, however, in such case the balance of the above warranty shall remain in full force and effect.

This warranty gives specific legal rights. Other rights may vary according to local legislation.

## Force Majeure

Seresco Inc. will not be liable for delay or failure to provide warranty service due to government restrictions or restraints, war, strikes, material shortages, acts of God or other causes beyond Seresco Inc. control.

## Five Year Compressor Warranty

**(optional)** This extended warranty must be purchased before the shipment of the unit.

Seresco Inc. will provide a replacement compressor for 60 months from the date of shipment provided the compressor fails as a result of manufacturing defect and is returned to the factory with transportation prepaid. This extended compressor warranty is subject to all the terms of the standard Seresco Inc. warranty but applied to the compressor only.

No charges attributed to the replacement of a component, except as detailed in above Labor Warranty, will be allowed unless specifically granted in writing beforehand by Seresco Inc.

## Five Year Airside Coil Warranty (optional)

This extended warranty must be purchased before the shipment of the unit.

Seresco Inc. will provide a replacement Airside Coil for 60 months from the date of shipment provided the failed coil is returned to the factory with transportation prepaid. This extended coil warranty is subject to all the terms of the standard NE Series warranty but applied to the coil only.

No charges attributed to the replacement of a component, except as detailed in above Labor Warranty, will be allowed unless specifically granted in writing beforehand by Seresco Inc.

This warranty is contingent to the proper maintenance of pool water chemistry including a pH of between 7.2 and 7.6 free chlorine not exceeding 2.0 ppm and combined chlorine maintained at less than 0.3 ppm. These parameters are to be measured and recorded daily and be available for review upon request.

## Ten Year Airside Coil Warranty (optional)

This extended warranty must be purchased before the shipment of the unit.

Seresco Inc. will provide a replacement Airside Coil for 120 months from the date of shipment provided the failed coil is returned to the factory with transportation prepaid. This extended coil warranty is subject to all the terms of the standard NE Series warranty but applied to the coil only.

No charges attributed to the replacement of a component, except as detailed in above Labor Warranty, will be allowed unless specifically granted in writing beforehand by Seresco Inc.

This warranty is contingent to the proper maintenance of pool water chemistry including a pH of between 7.2 and 7.6 free chlorine not exceeding 2.0 ppm and combined chlorine maintained at less than 0.3 ppm. These parameters are to be measured and recorded daily and be available for review upon request.